



Euphoria Networks and Managed IT **Reliable. Responsive. Confidential. Worry-Free IT**

Benefits of Managed Services

Remote Managed Services can enable companies to increase the efficiency of their infrastructure and system management. They will increase cost efficiencies and improve the security and stability of the technology environment. Quite simply, adopting a remotely managed environment can increase the security and efficiency of most small and medium-sized organizations greatly. By implementing this solution companies will achieve one or more of the following:

- Streamline system administration and lower IT costs
- Increase organizational security and reduce downtime
- Boost organizational productivity, capabilities, and effectiveness
- Improve help desk and system support
- Increase proactive network and system administration

What is Euphoria Networks "247 Onsite IT Manager" program?

Managed Workplace consists of a **247 Service Center** installed at Euphoria Networks, communicating with **247 Onsite IT Manager** installed at the client site. 247 Onsite IT Manager filters and triages information from that network and sends it to the 247 Service Center using a secure connection. The intuitive, comprehensive "central dashboard" is a consolidated web console that displays all of the sites and the status of their operations. 247 Onsite IT Manager integrates remote monitoring, real-time alerting, inventory management, web-based reporting, and trouble ticketing, all for a low monthly subscription fee, scalable based on the client's business needs.

247 Service Center (installed at Euphoria Networks)

- Single component installation
- Central, consolidated dashboard of all customer networks
- Alerts and status information with drill-down capabilities
- Display for all relevant network device and application information for all monitored devices on every customer's network
- Secure transfer of information from Onsite 247 IT Manager (on the customer site) using innovative secure web-based communication

247 Onsite IT Manager (installed at the customer site)

- Simple, lightweight single component installation on a server, standalone XP workstation
- IT management application that eliminates repetitive network maintenance
- Continuous monitoring of all devices and applications on the network for existing or potential problems
- Provides analytical measurements, filtering, and prioritizing of events and exceptions
- Automatically repairs problems and escalates issues to 247 Service Center as required

Benefits to the Company

- Minimizes costly downtime
- Improves network performance
- More consistent IT management
- More productive support from **Euphoria Networks**
- Proactive approach to network stability
- Increased confidence in the network infrastructure
- Automated routine administrative functions
- Real-time expert system problem detection and correction
- Secure communication to **Euphoria Networks**
- Reliable problem monitoring, reporting, and correction across the network
- Reduces security threats
- Extends the value of existing assets

Benefits Summary

- **Euphoria Networks** will know there's a problem before the client does
- By using the efficient and proactive services of **Onsite 247 IT Manager**, clients will receive a higher quality of service and reliability
- Proactive services will save time, money and frustration
- Spending IT dollars for the right business reason
- Manage the IT services like a business

Please print, complete and fax to 705-494-6155 immediately to get started. We look forward to hearing from you. Thank you!

Company Name

Contact Person

Title

Address

Ontario

City

Province

Postal Code

Phone

Fax

E-mail